【 Zoiper How to setup 】
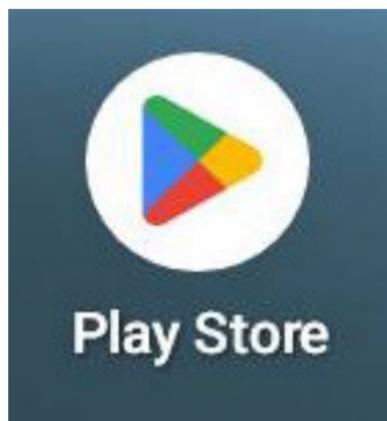
android Ver.

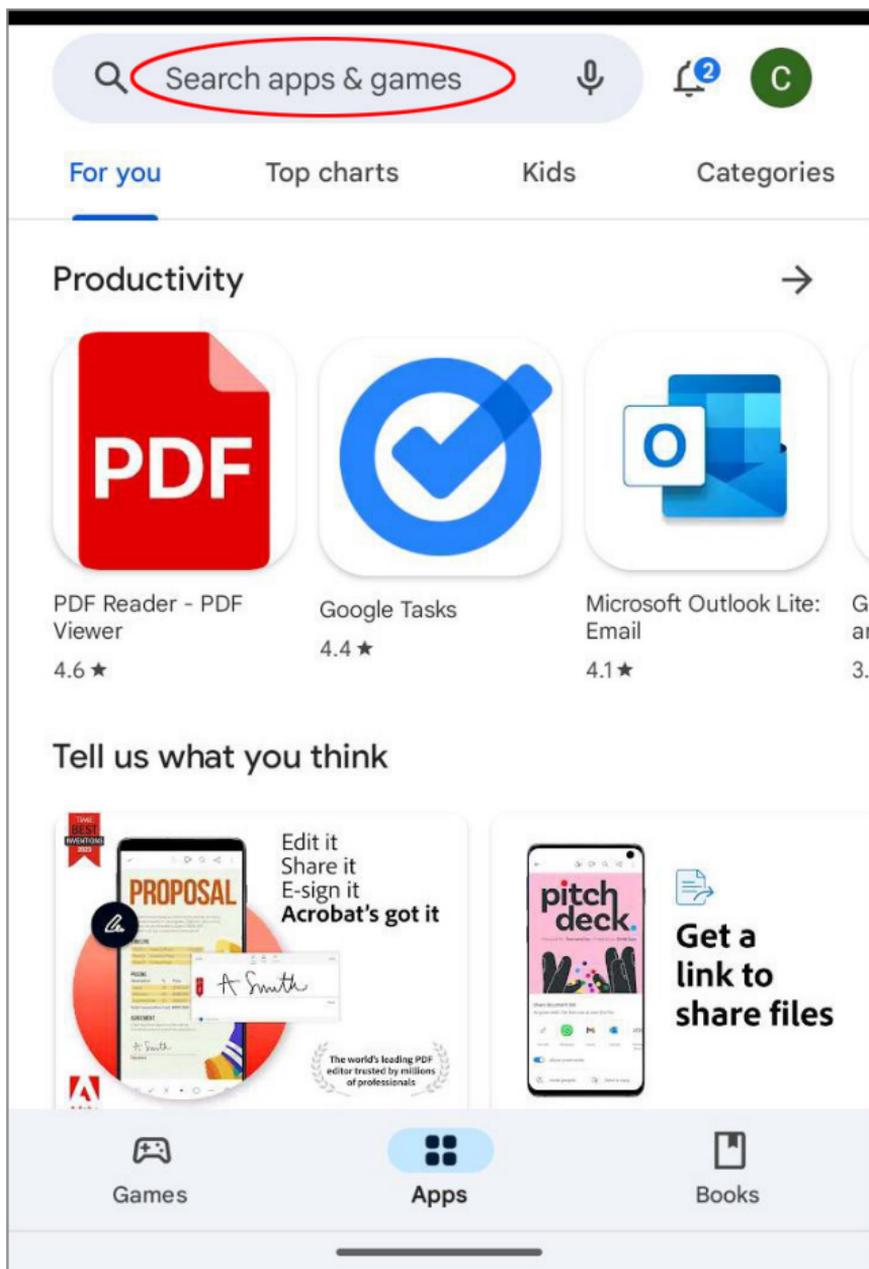Go to the Apple Store, Search "**Zoiper IAX SIP VOIP Softphone**" and will install it as free.
Then I will show you the VoiP+ phone settings.

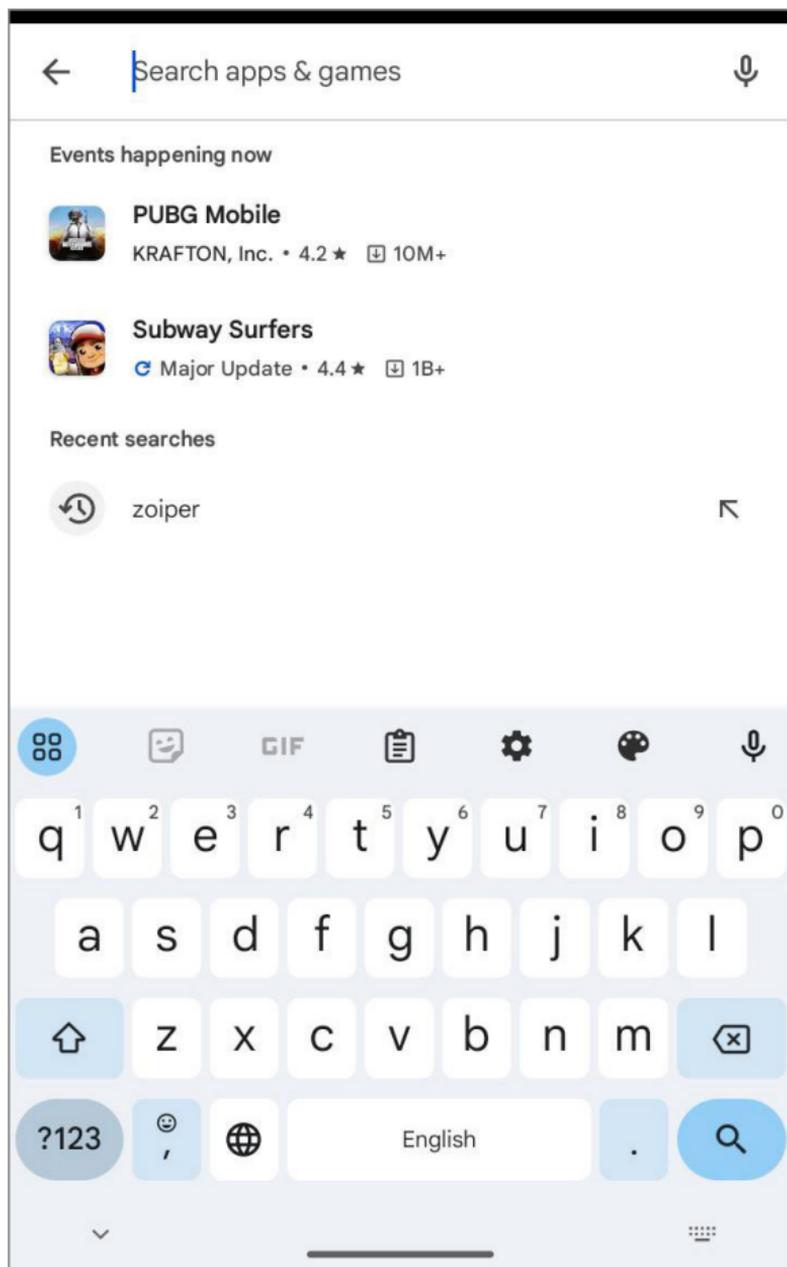## 1. Installation of Zoiper IAX SIP VOIP Softphone

1-1. Tap on **App Store**.

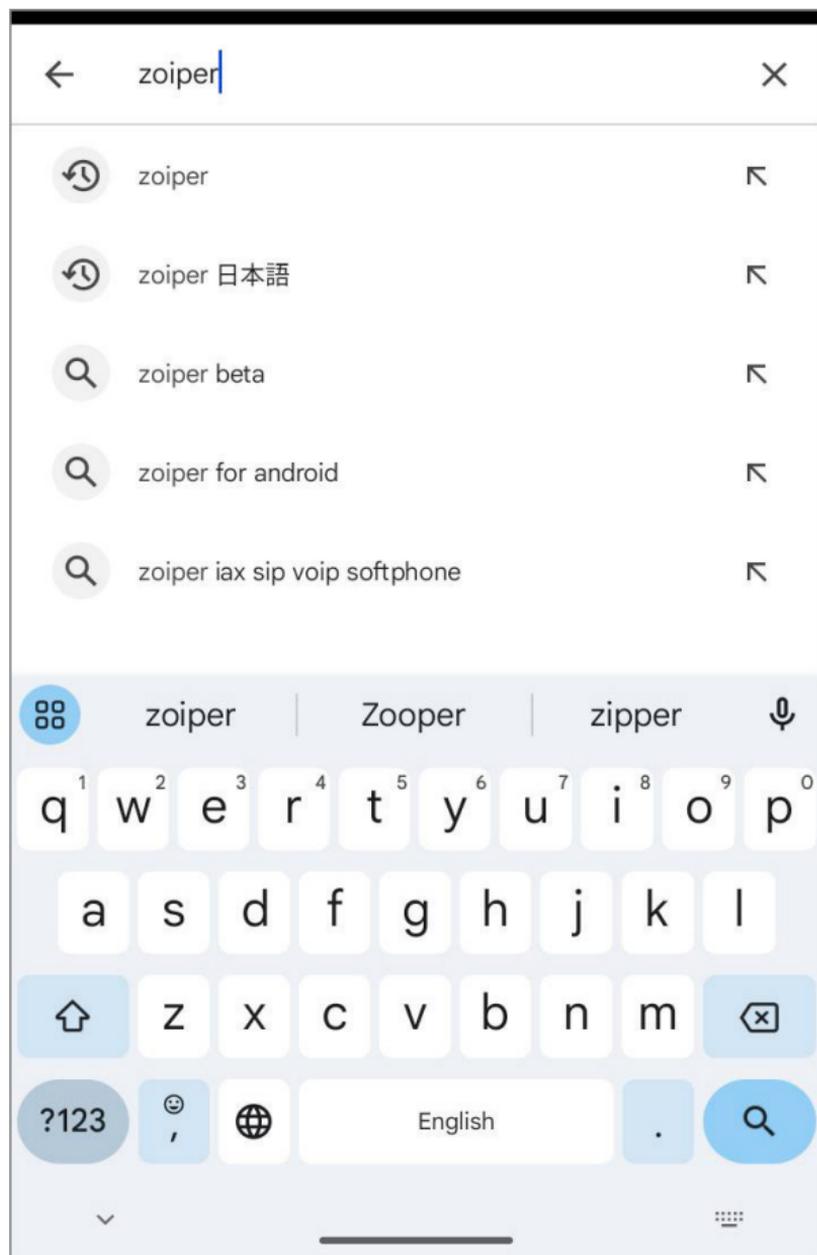1-2. Please tap "Search apps & games" at the top of the page.

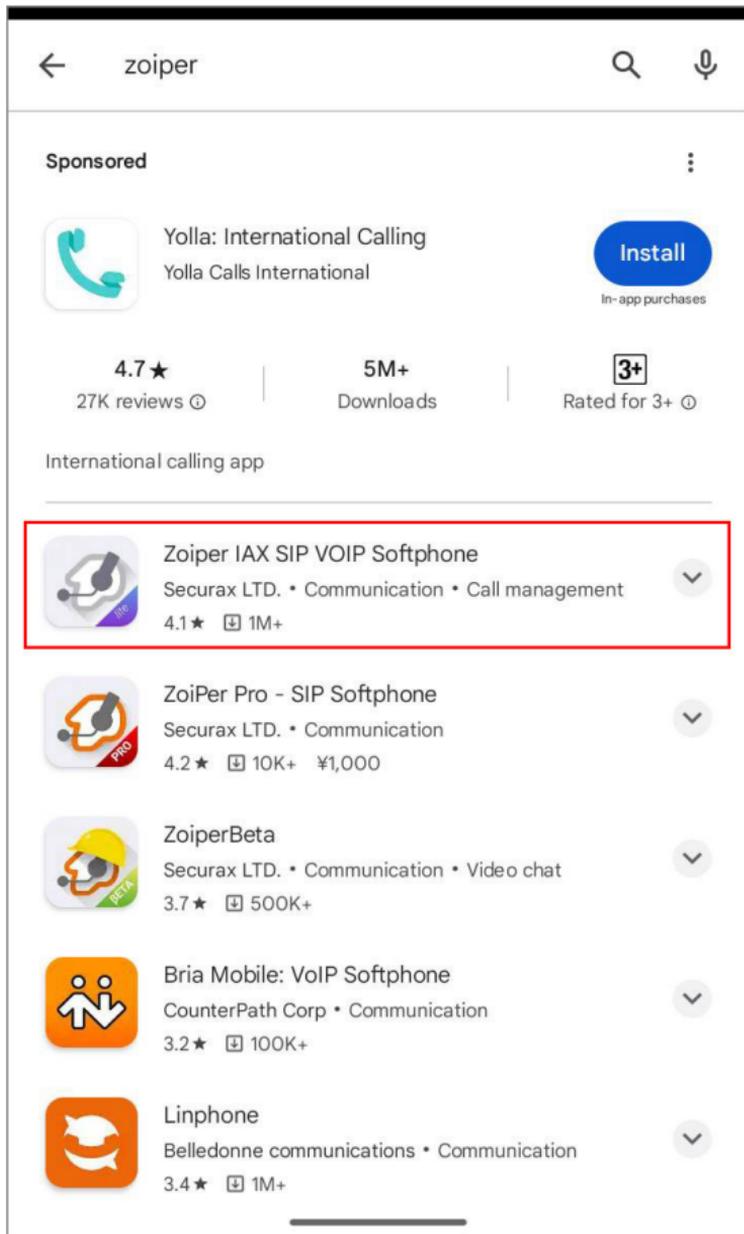1-3. The search screen will be displayed.
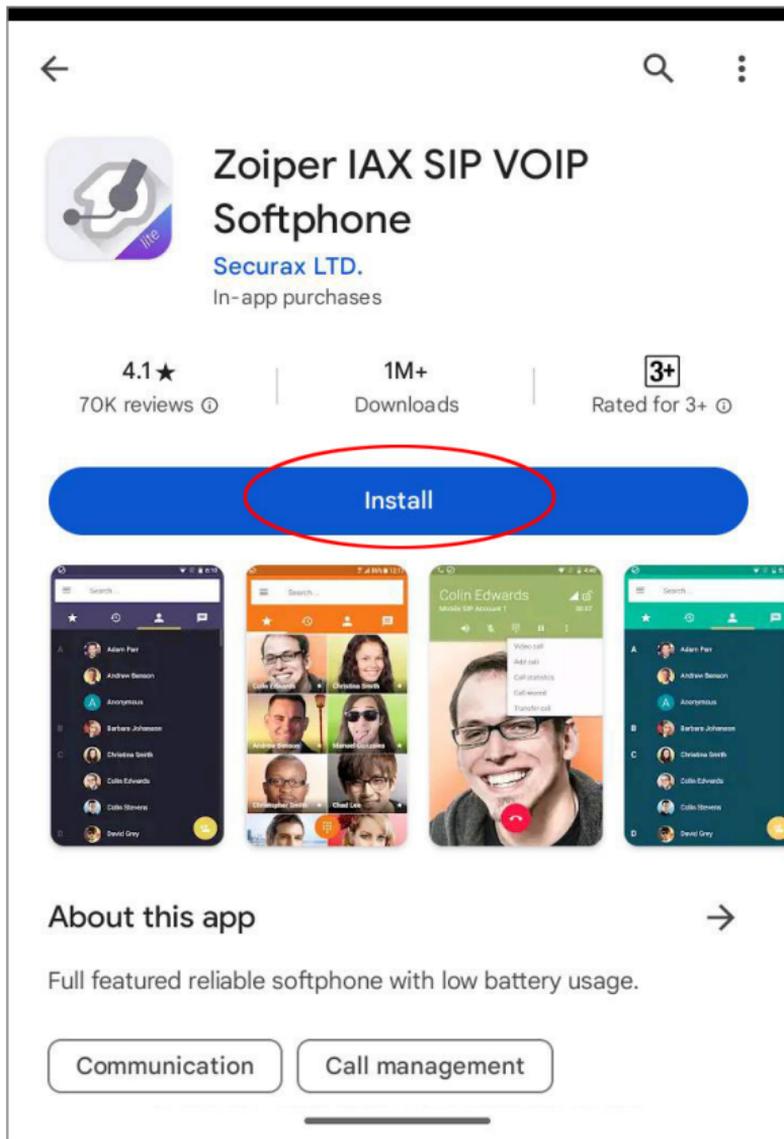
1-4. Search input keywords "**zoiper**"

After entering, tap the Magnifying glass button.

1-5. Tap "**Zoiper IAX SIP VOIP Softphone**" in
 the search results.

1-6. It will appear as "**Zoiper IAX SIP VOIP Softphone**" as shown in the image below. You will install this software in the android. Please tap the "**Install**" button.

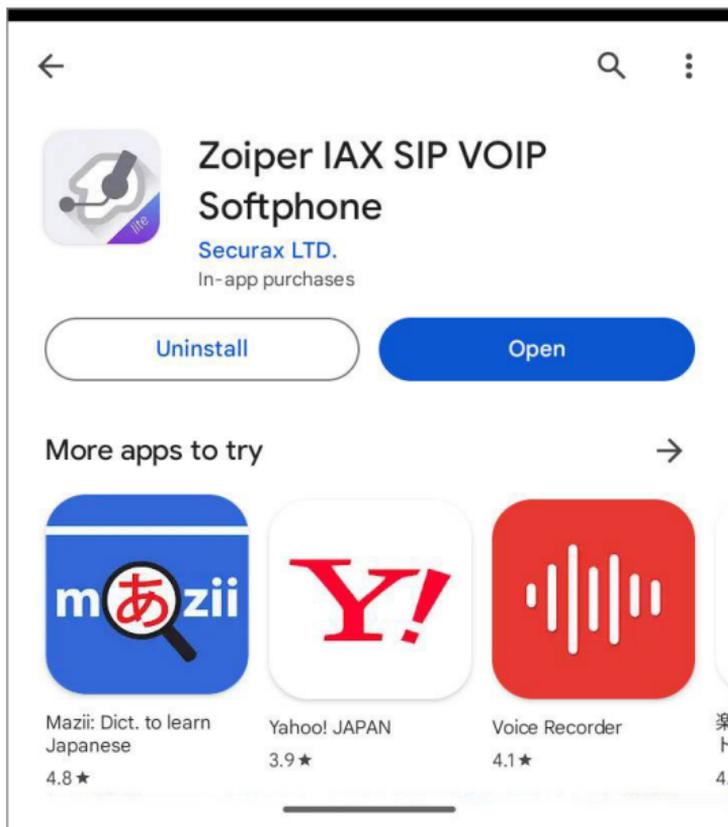1-7. The mark of the cloud will be changed to display that turns round.

Zoiper IAX SIP VOIP Softphone

Installing...

Verified by Play Protect

When the "**Open**" button is displayed, installation is completed.
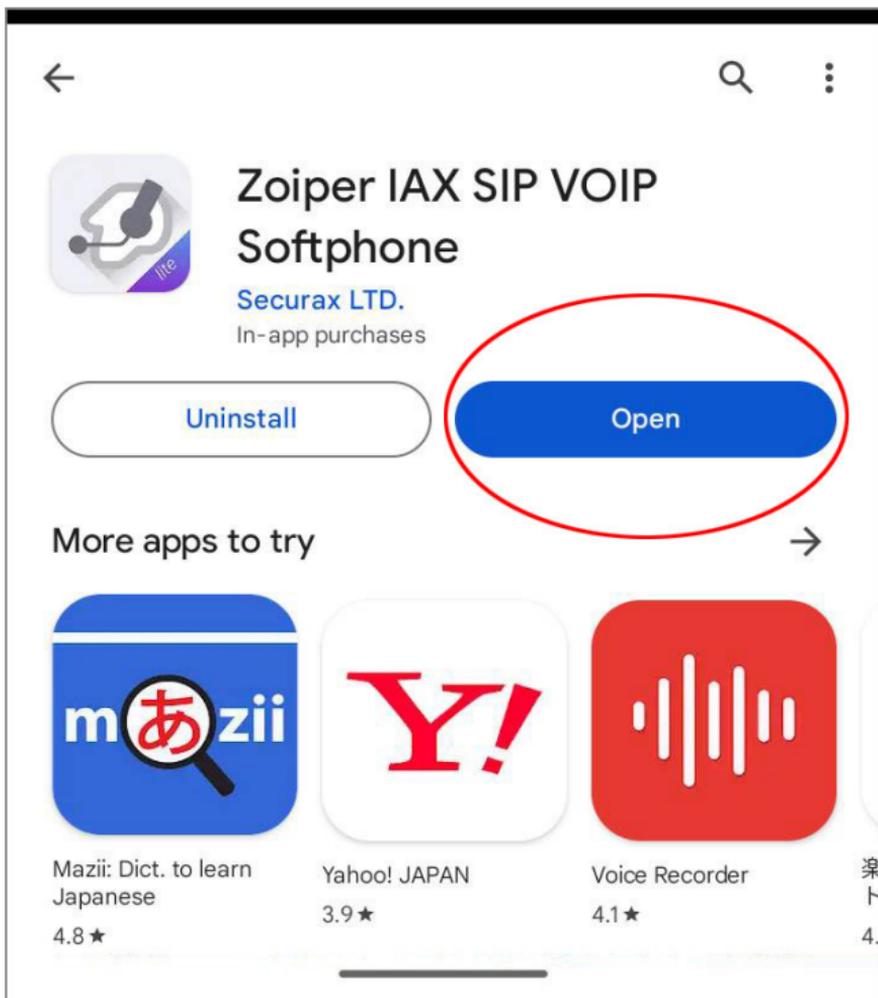
2. Configuration of Zoiper

2-1. Next, tap the button "**Open**" to start up Zoiper. You will setup the VoiP+.
Let's start by tapping Zoiper.
Always keep Zoiper running, to wait for incoming calls.

2-2. When you start Zoiper for the first time, you will be prompted to agree to the Terms and Conditions, tap "**Agree & Continue**".

2-3. Next, tap "**Skip**" to skip ads if they appear.

2-4. To use the free version, tap "**Yes**".

Are you sure you want to use Free *limited* version?

You will miss on all these features:

Reliable Incoming calls - Push proxy service

Business features - Call Recording, Call conference, call transfer, multiple accounts, presence, ZRTP encryption, MWI, QoS/DSCP, Auto Answer

Additional codecs - G729 and h264 support

Wideband audio - Superior audio quality & lower latency thanks to G.722, G.726, Opus, Speex

NO

YES

2-5. Zoiper is now started.
You will setup the VoiP+.

Account setup

ZoiPer
Voip · Chat · Video

Username @ PBX/VoIP provider

Password

Create an account

Providers list

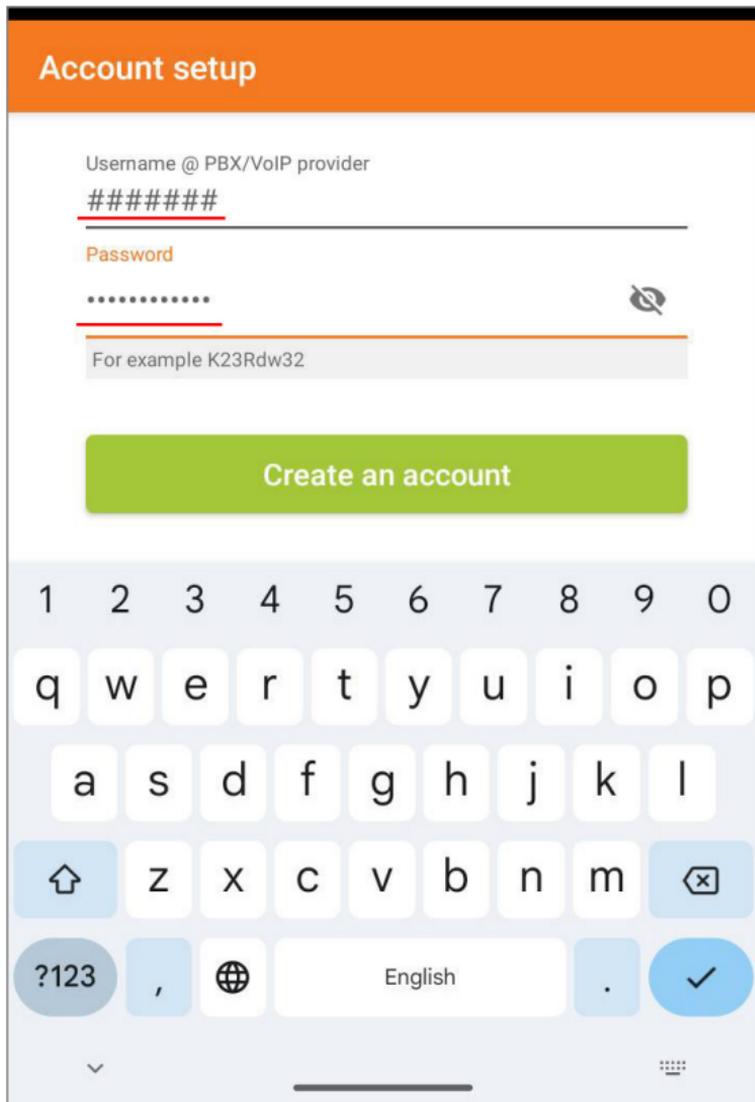Login with
a QR code

2-6. First, enter the extension account information notified by VoIP+ in the "**Username**" and "**Password**" fields as follows.

Username @ PBX/VoIP provider
#######

Password
••••••••••••

For example K23Rdw32

Create an account

Username: 7-digit extension number

Password: SIP password

2-7. After entering your username and password, tap "**Create an Account**".

2-8. Next, enter the following in the "**hostname**" field.
After entering, tap "**Next**".

Account setup

Fill in your hostname and select your provider from the list

hostname or provider

sp.voiplus.net

This could be called 'Domain', 'SIP Server', 'Registrar' or 'SIP Proxy'. For example 'sip.example.com' or '123.21.123.32:5060'.

Or you can just search for the name of your provider. May be we know the settings.

Next

hostname: sp.voiplus.net

2-9. Please tap "**Skip**" without entering any information on the screen for setting the outbound proxy.

Account setup

☐ My provider/PBX requires an authentication username or outbound proxy

Authentication username

Outbound proxy

Skip

2-10. When the account information is correctly entered, the message "**SIP UDP Found**" will be displayed.

If the account is not found, please tap "**Finish**" to proceed as you will be asked to re-enter the account information at the end of the setup..

Account setup

Please choose between the following configurations

◯ SIP TLS	Not found
◯ SIP TCP	Not found
◉ SIP UDP	Found
◯ IAX UDP	Not found

Finish

2-11. "Allow ZoiPer to send you notifications?" As it is displayed, Let's tap "**Allow**".
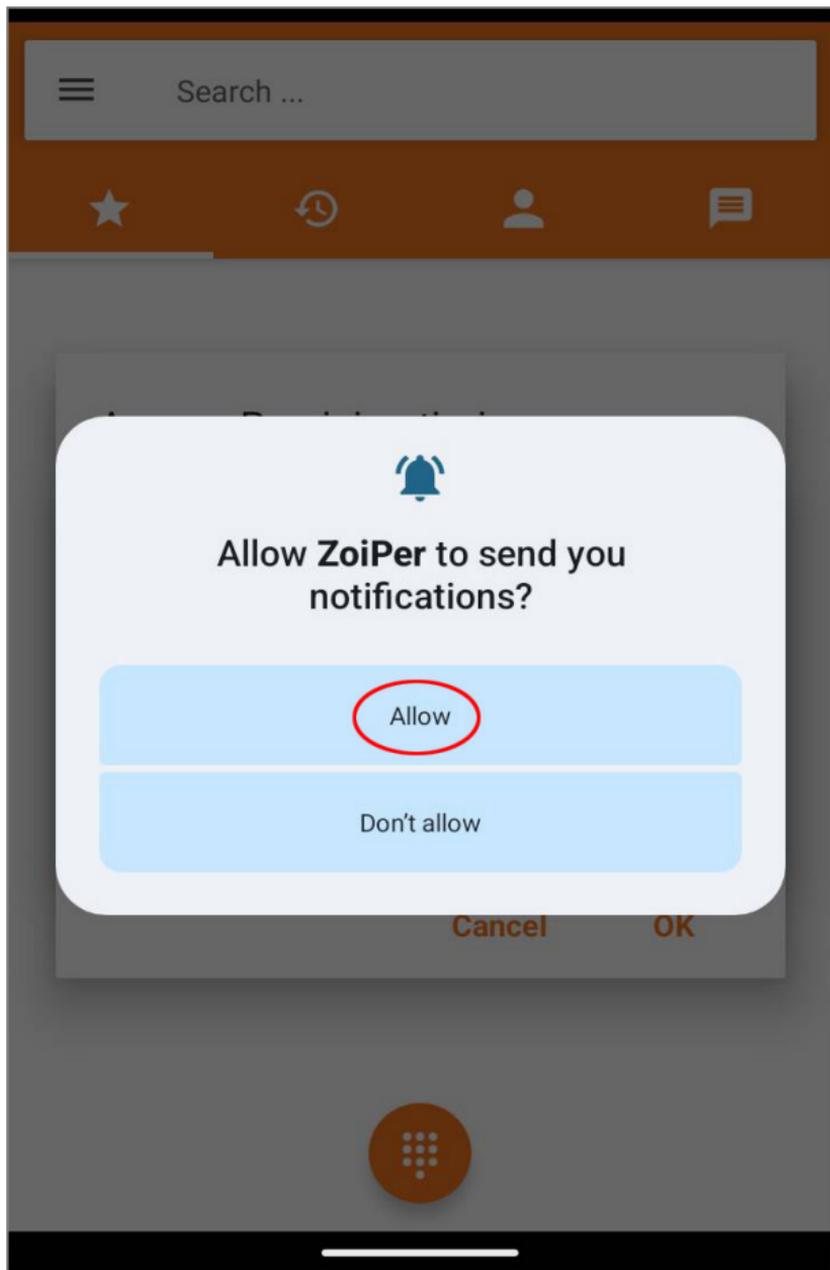
2-12. Next, "Allow ZoiPer to make and manage phone calls?" As it is displayed, let's tap "**Allow**".
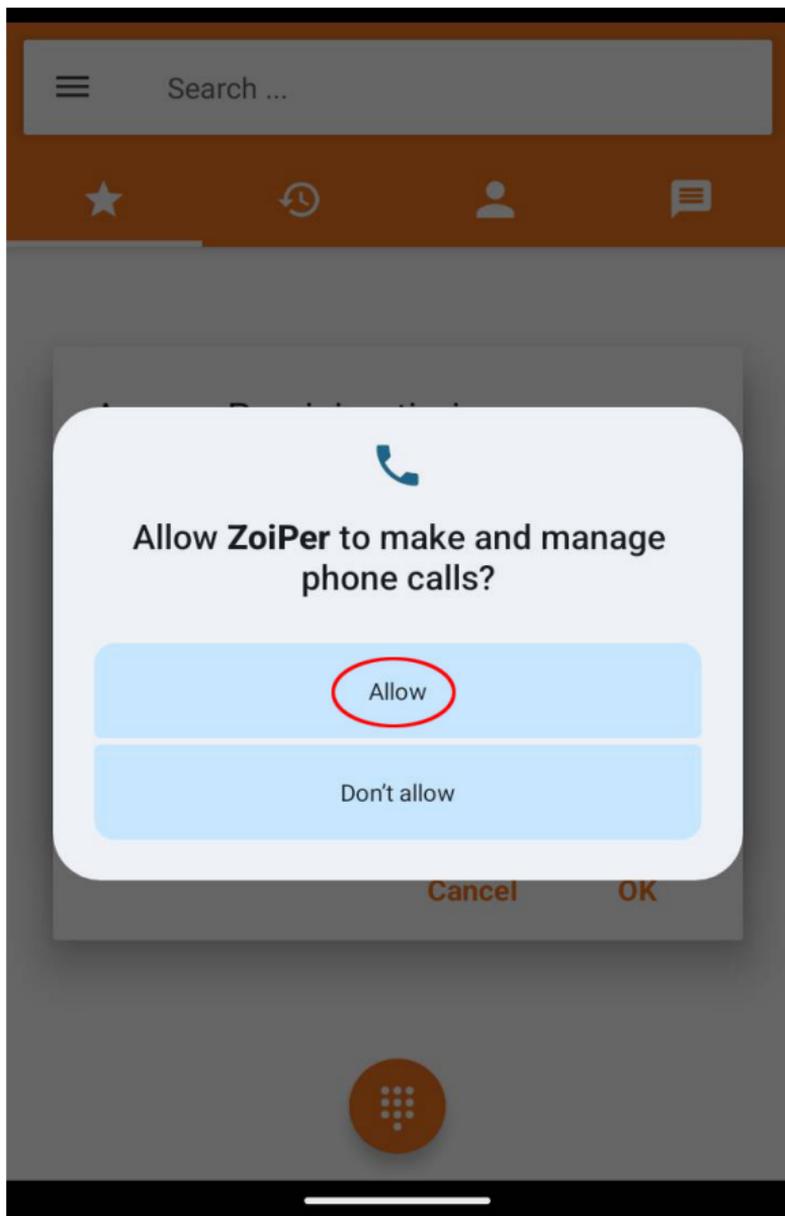
2-13. "Access Precision timing" As it is displayed, let's tap "**OK**".

Access Precision timing

Please allow ZoiPer special access to your device's 'Alarms & reminders' so that it can be woken up by Android and keep your account(s) registered. Otherwise ZoiPer will not function properly.

 Note: this is not access to your alarm clock alarms. It is used to perform time-based operations by Android OS for ZoiPer.

Cancel   OK
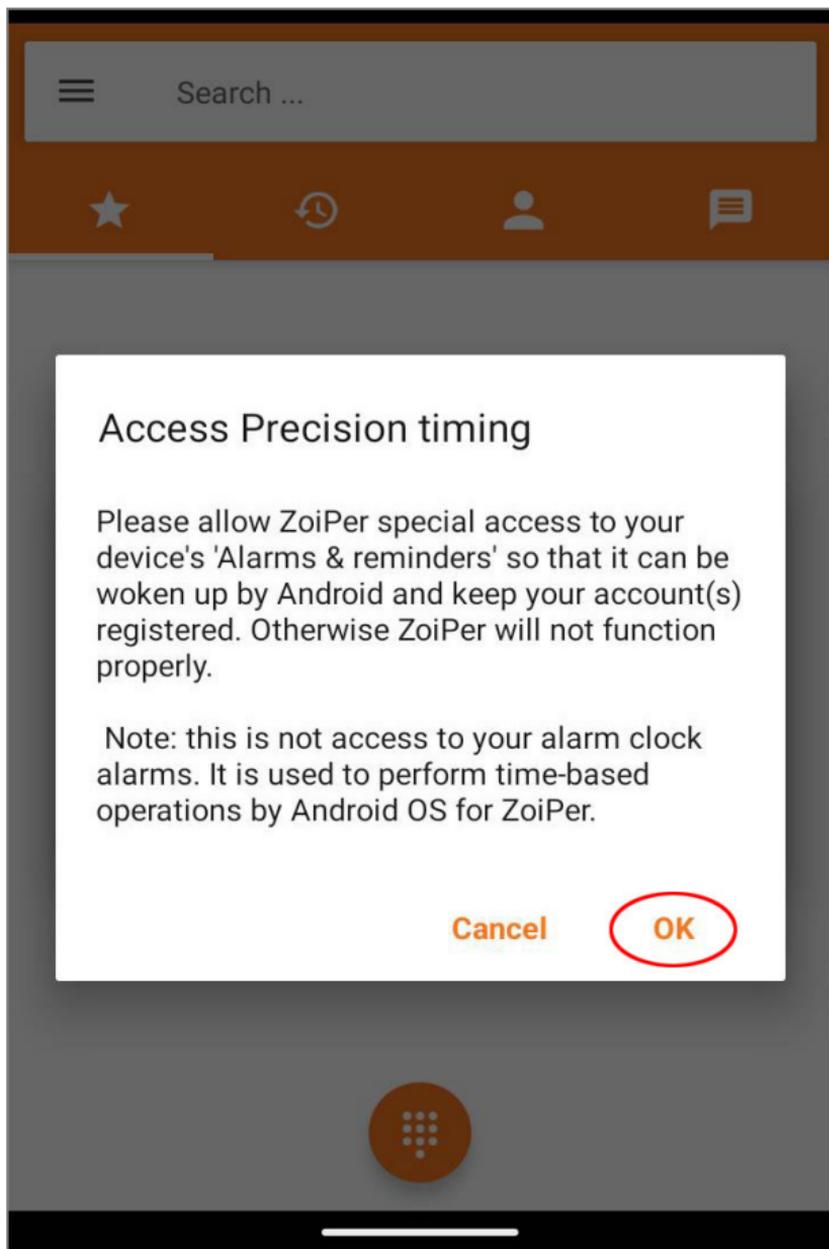
2-14. "Alarms & reminders" As it is displayed, let's tap "**ON**". Then tap the back arrow "←".

←

Alarms & reminders

ZoiPer
2.22.21

Allow setting alarms and reminders

ⓘ

Allow this app to set alarms and schedule time-sensitive actions. This lets the app run in the background, which may use more battery.

If this permission is off, existing alarms and time-based events scheduled by this app won't work.
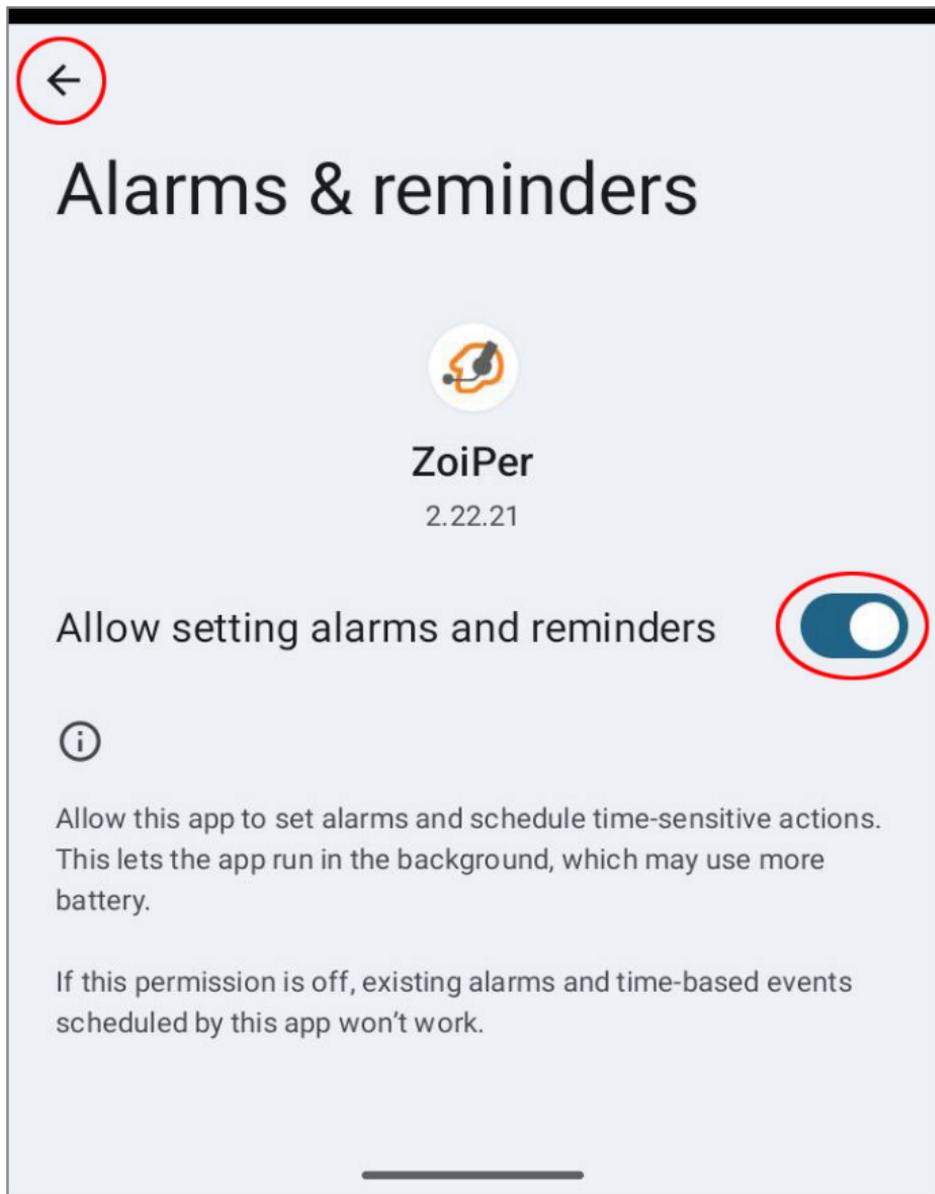
2-15. "Do Not Disturb Access" As it is displayed, let's tap "**OK**".

Do Not Disturb Access

Please allow ZoiPer permission to change your device's DND (silent) settings. That way, your ZoiPer calls WILL NOT be interrupted by GSM calls, notifications from other apps, etc.

You can find this option later in Settings -> Sound & Notification -> Do Not Disturb Access.

Cancel   OK
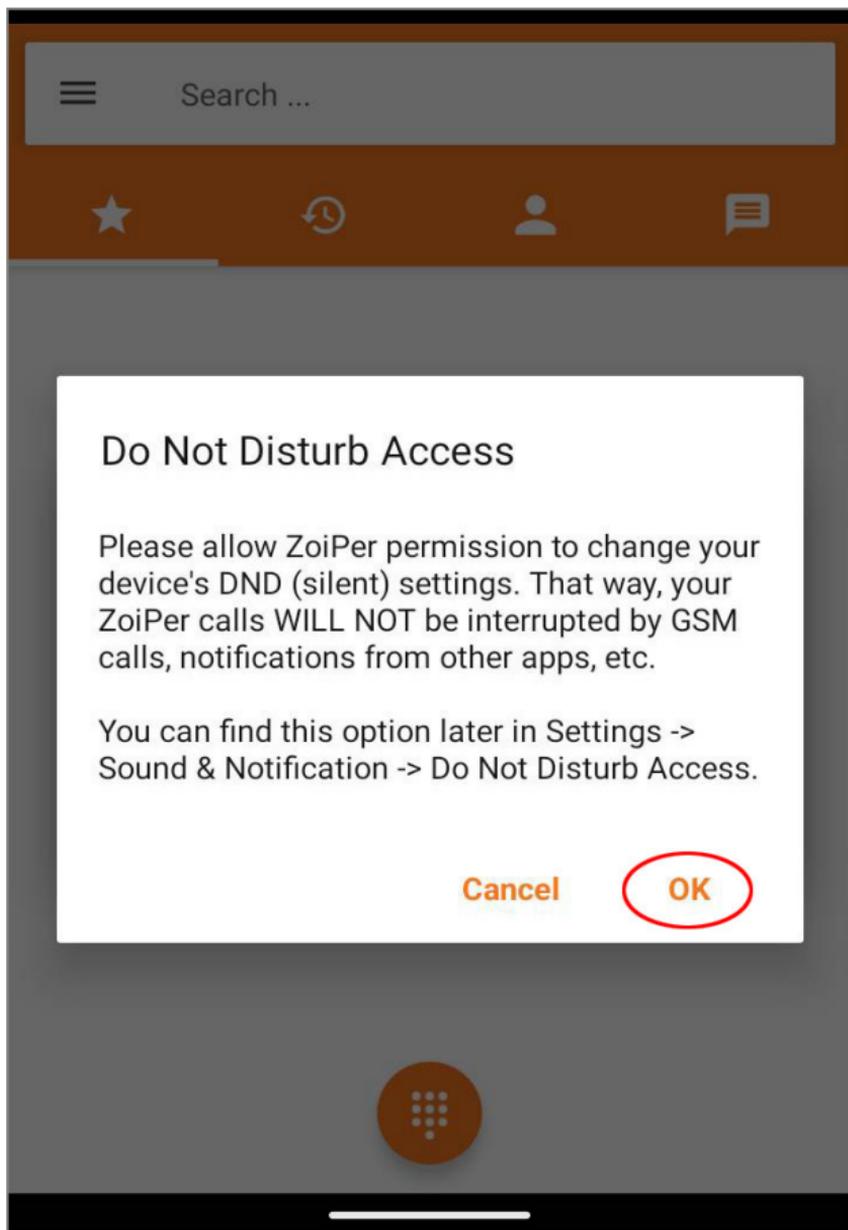
2-16. Tap "**ZoiPer**" at the bottom of the "Do Not Disturb access" settings screen.

← Do Not Disturb access

Google Play services
Allowed

Google Services Framework
Not allowed

Meet
Not allowed

Personal Safety
Not allowed

Phone
Not allowed

Shell
Must stay turned on because notification access is on

Switch Access
Not allowed
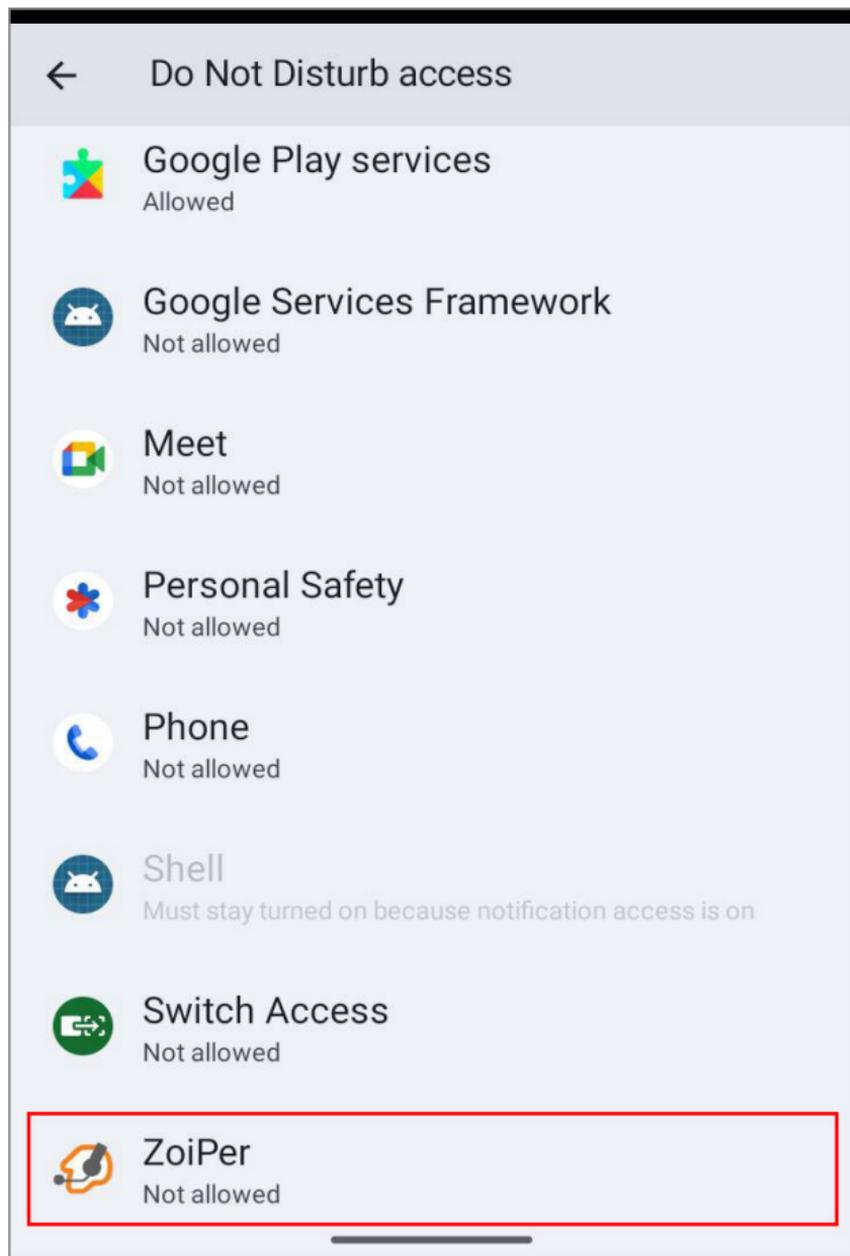
ZoiPer
Not allowed

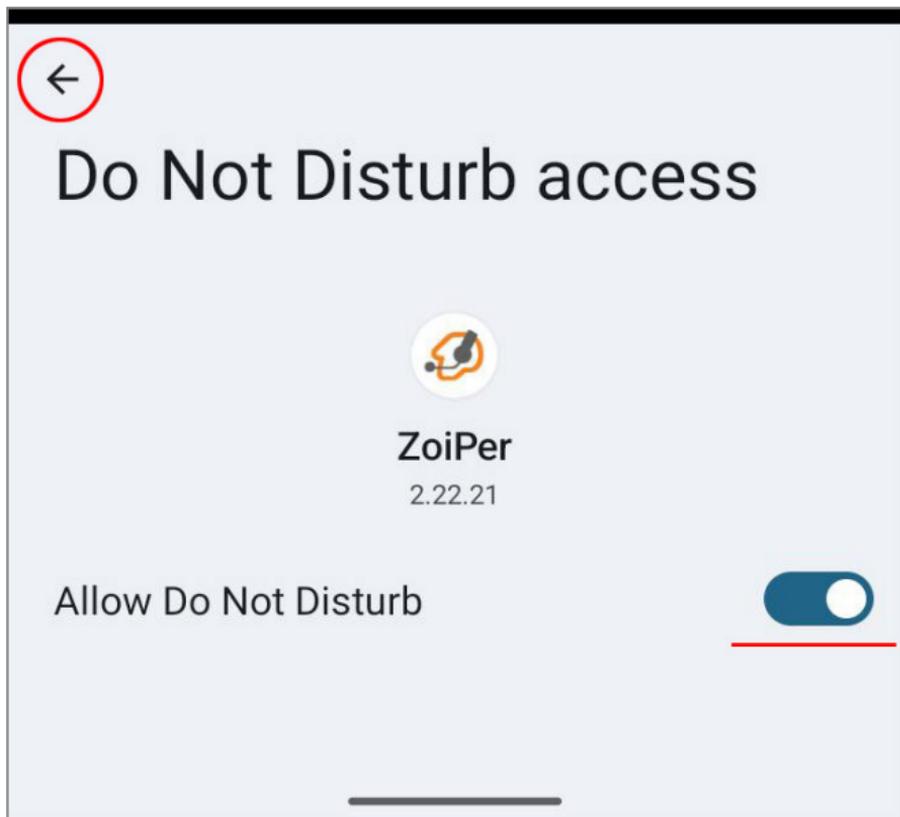2-17. Turn **ON** "Allow Do Not Disturb".

←

Do Not Disturb access
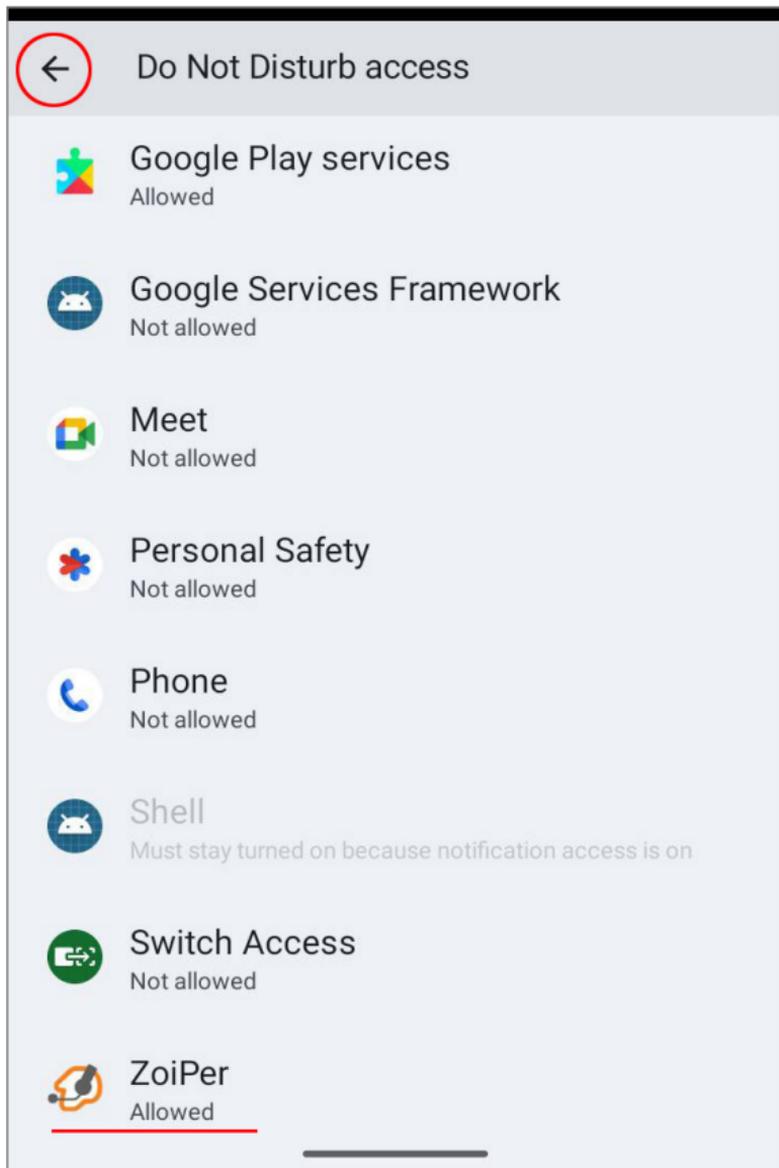
ZoiPer
2.22.21

Allow Do Not Disturb
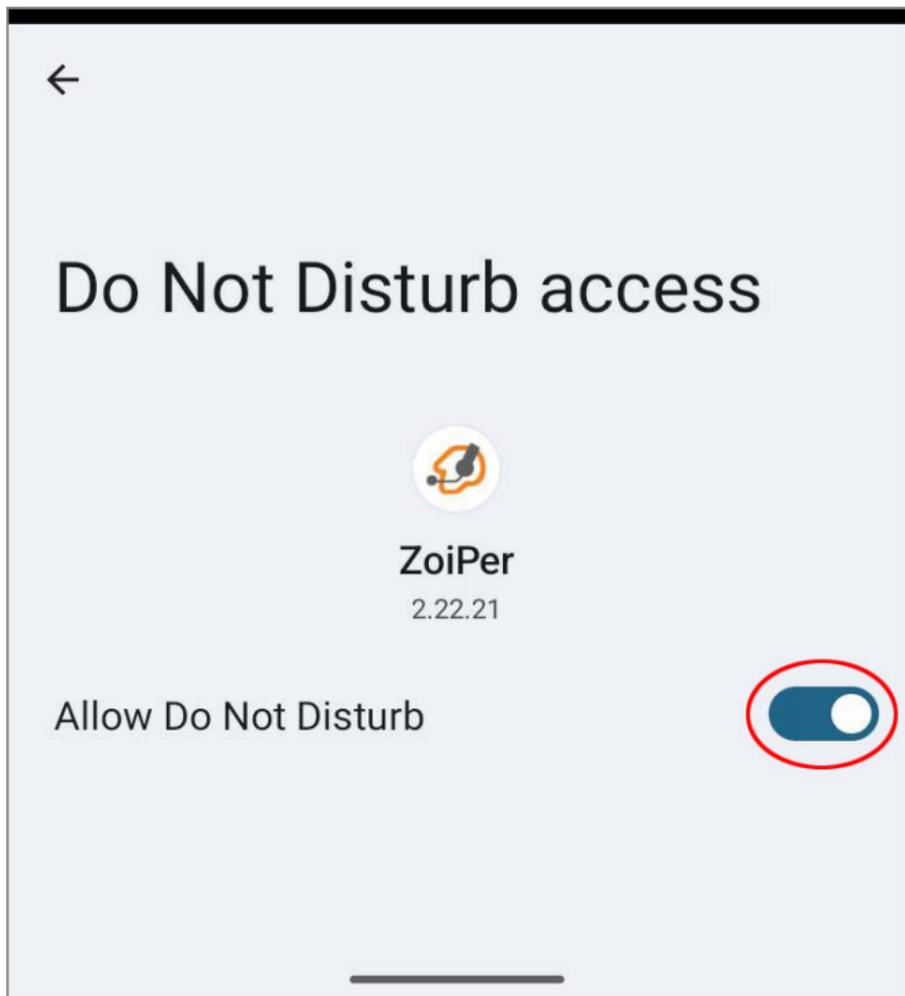
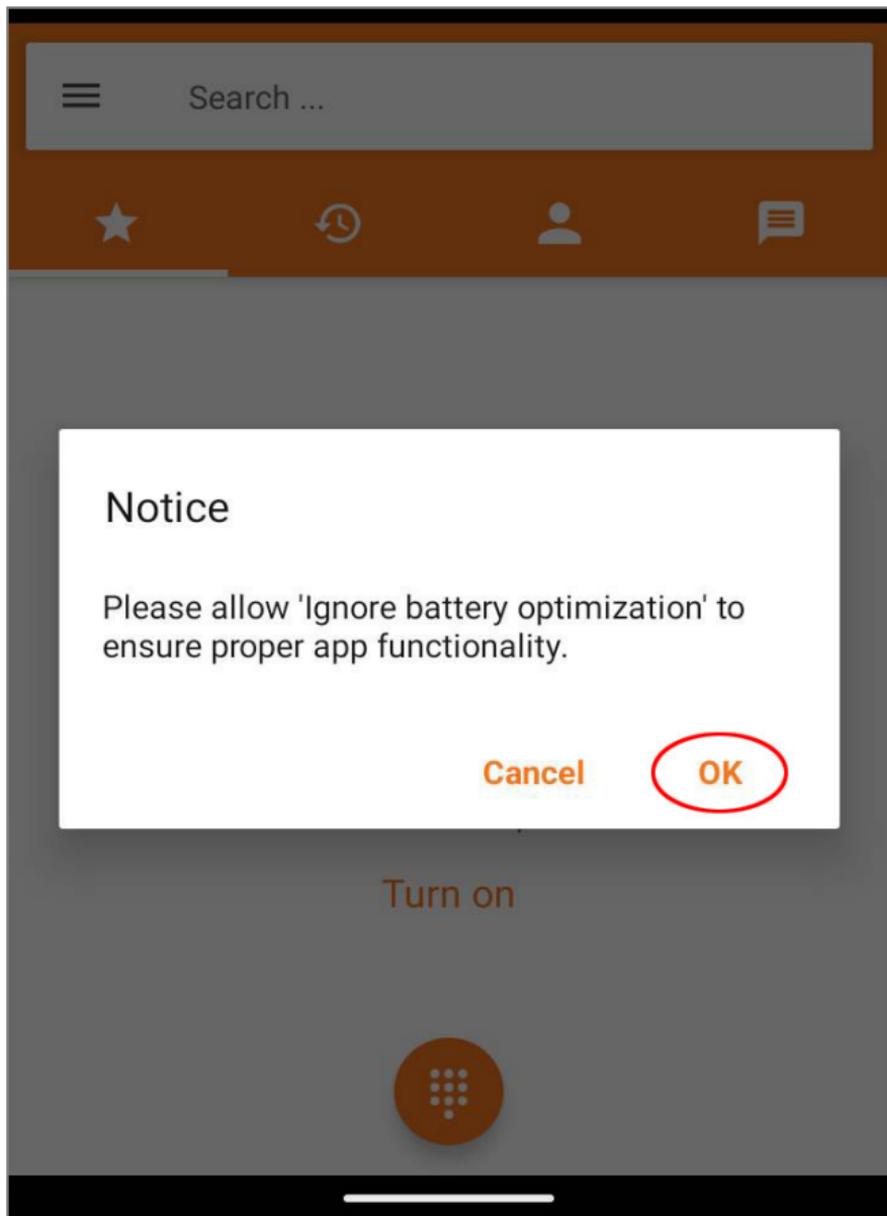Tap "**Allow**" when asked "Allow Access to Do Not Disturb for ZoiPer?".
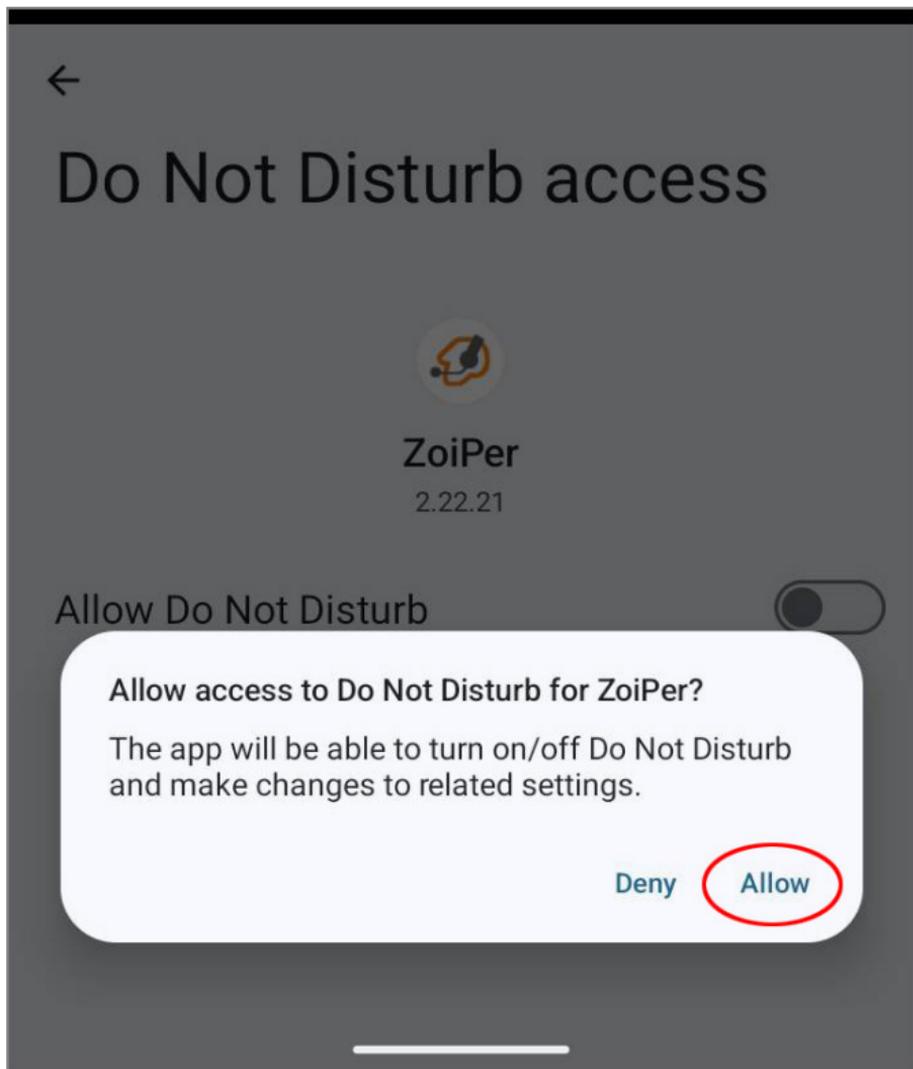
2-18. When "Do not disturb access" changes to "**ON**", tap the **back arrow**.
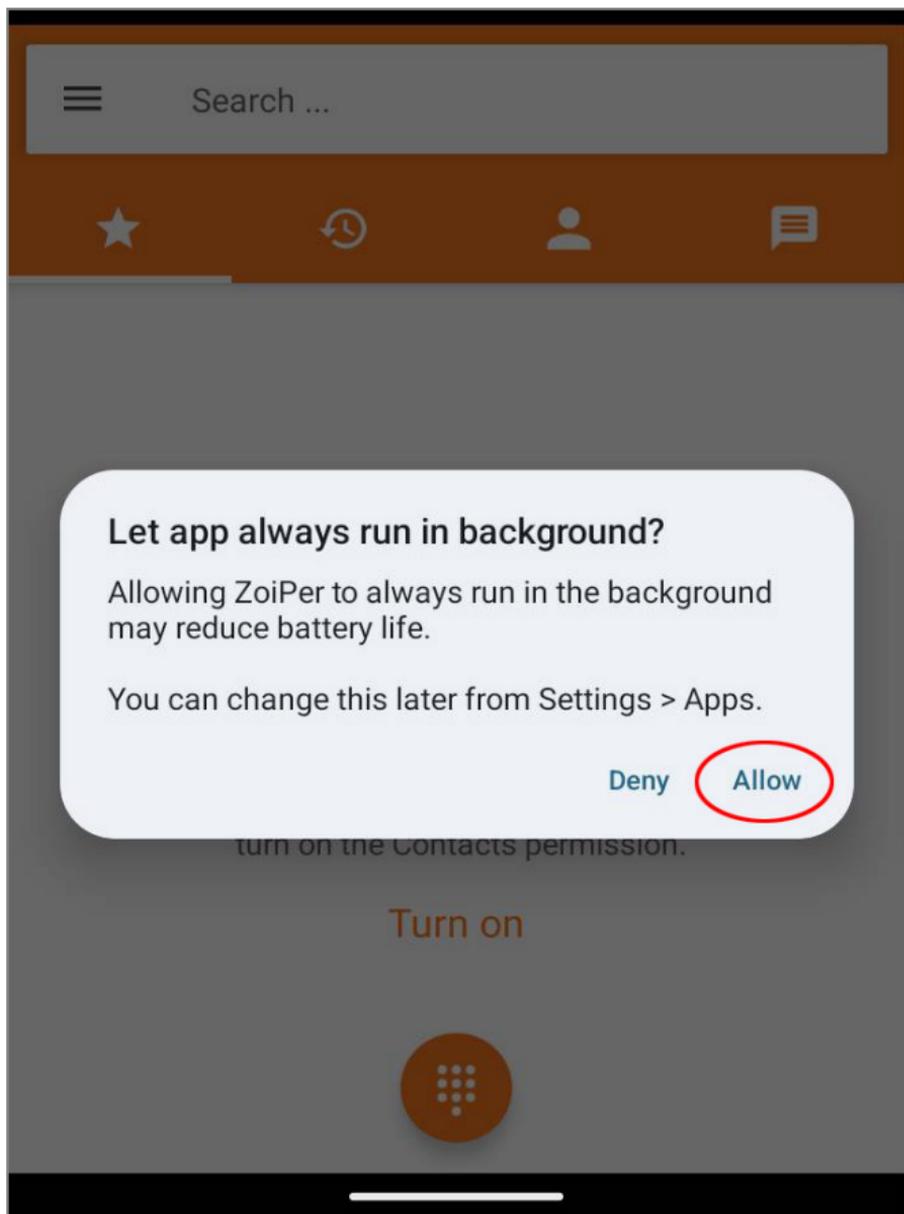
2-19. Once you have confirmed that the "**ZoiPer**" at the bottom of "Do not disturb access" is marked "**Allowed**", tap the back arrow. screen.

2-20. Tap "**OK**" for the "Ignore battery Optimization" setting.
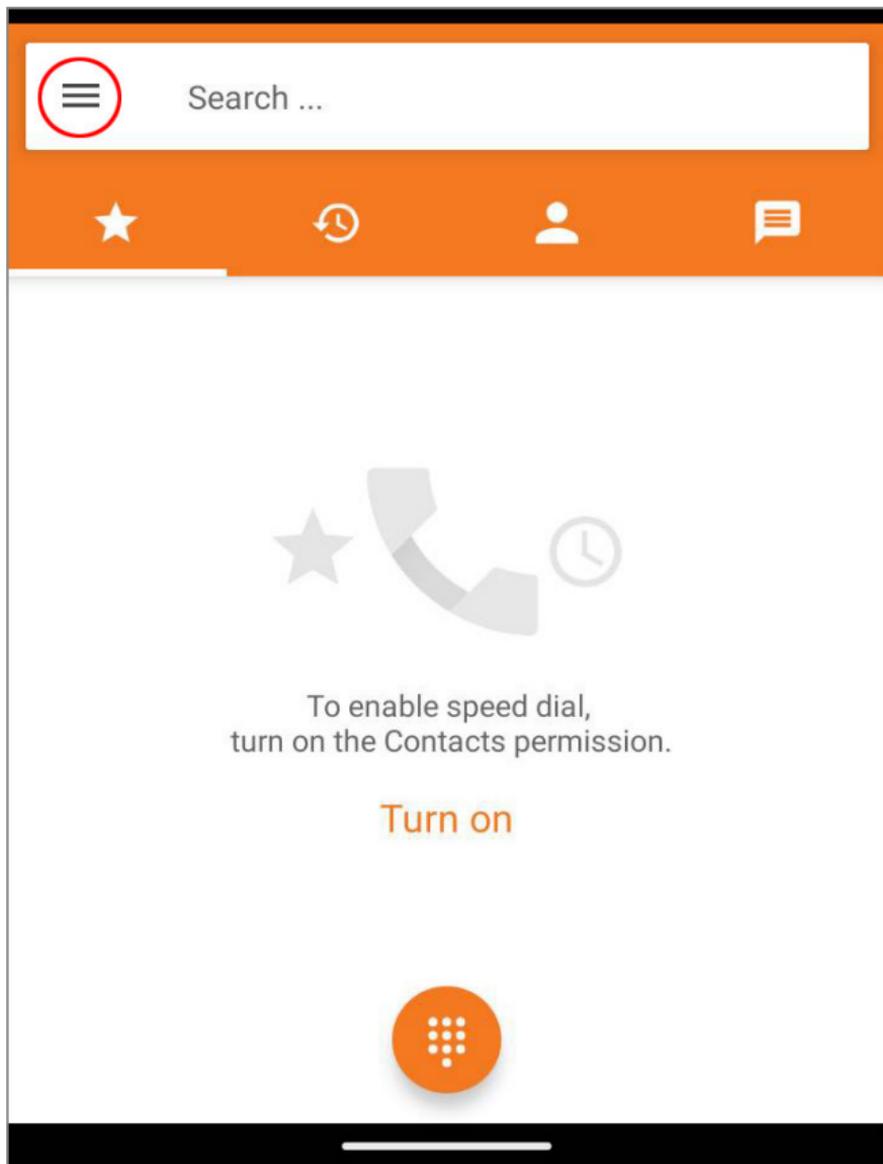
2-21. Tap "**Allow**" when asked "Let app always run in background?".
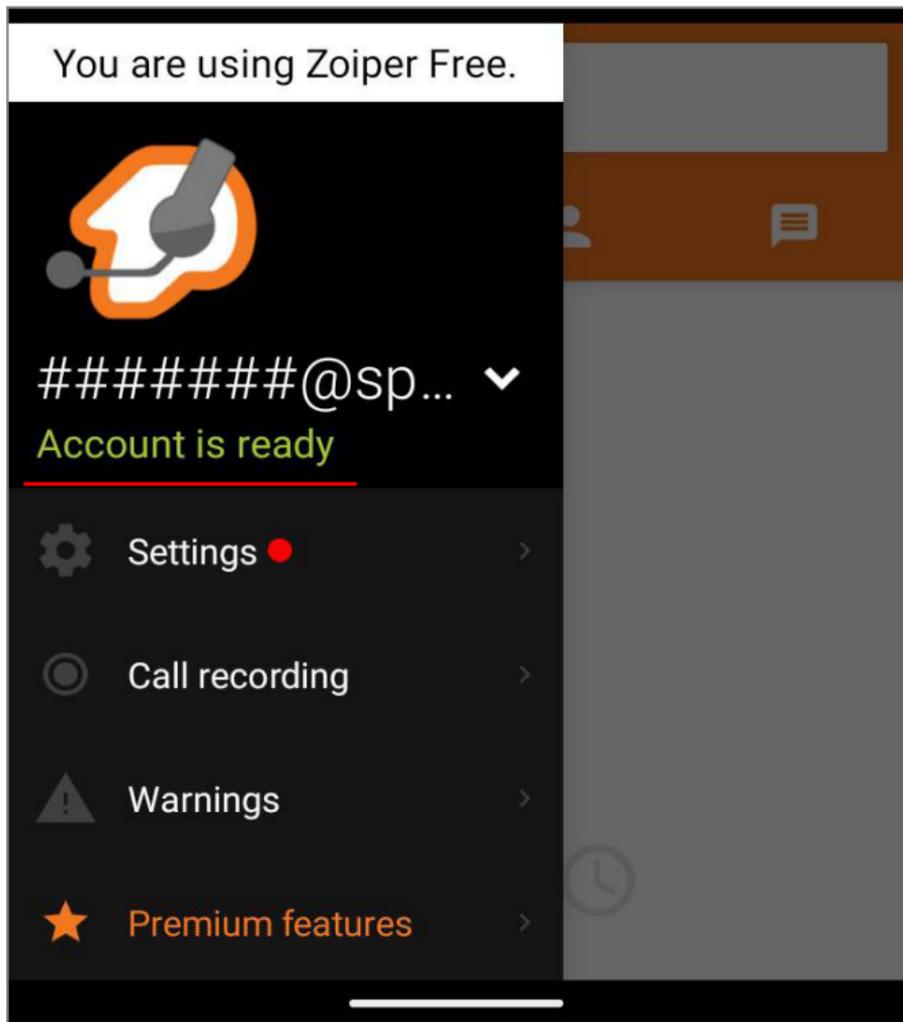
2-22. This completes the setup.

Please tap the **menu icon** in the upper left corner of the screen for confirmation.

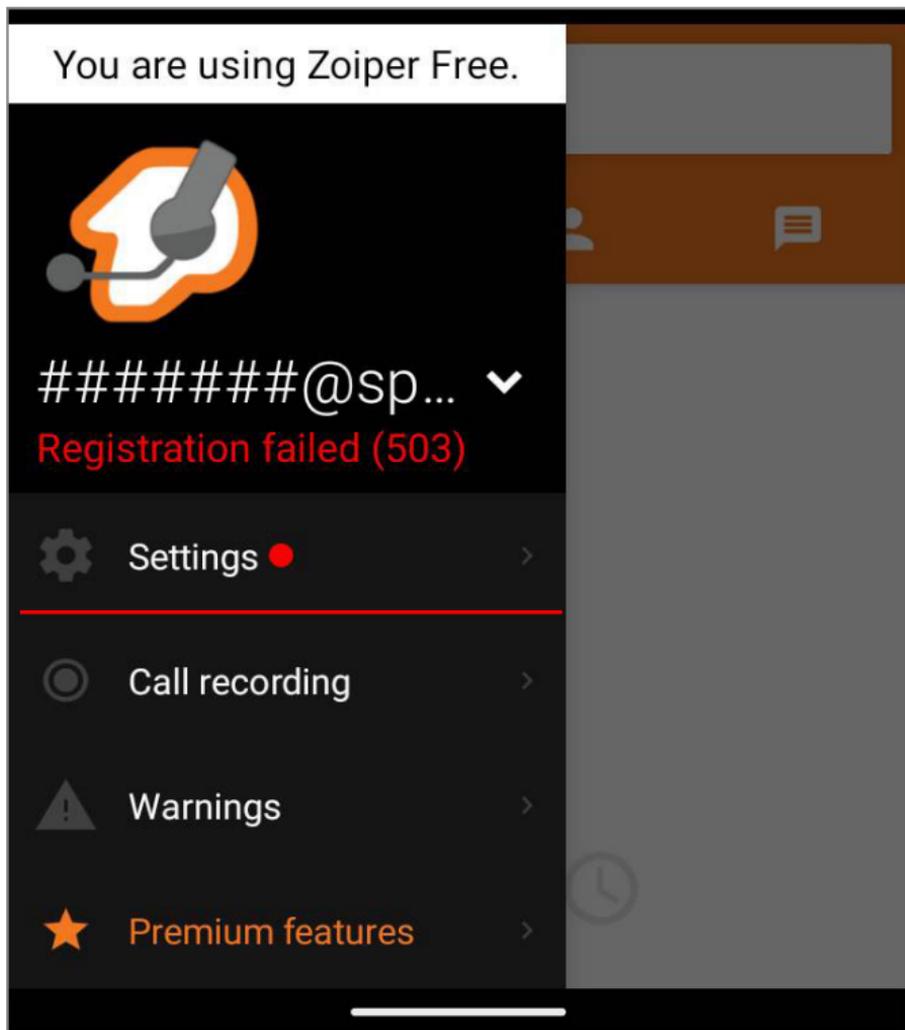2-23. When "**Account is ready**" is displayed under the extension number you have set, you are ready to make or receive calls.

2-24. If the message "Registration failed" is displayed, tap "**Settings**".

The same applies if the account could not found in steps 2-10.

2-25. Tap "**Accounts**" in the Settings menu.

←   **Settings**

Accounts

Audio

Video

Connectivity ●

Customize

Contacts
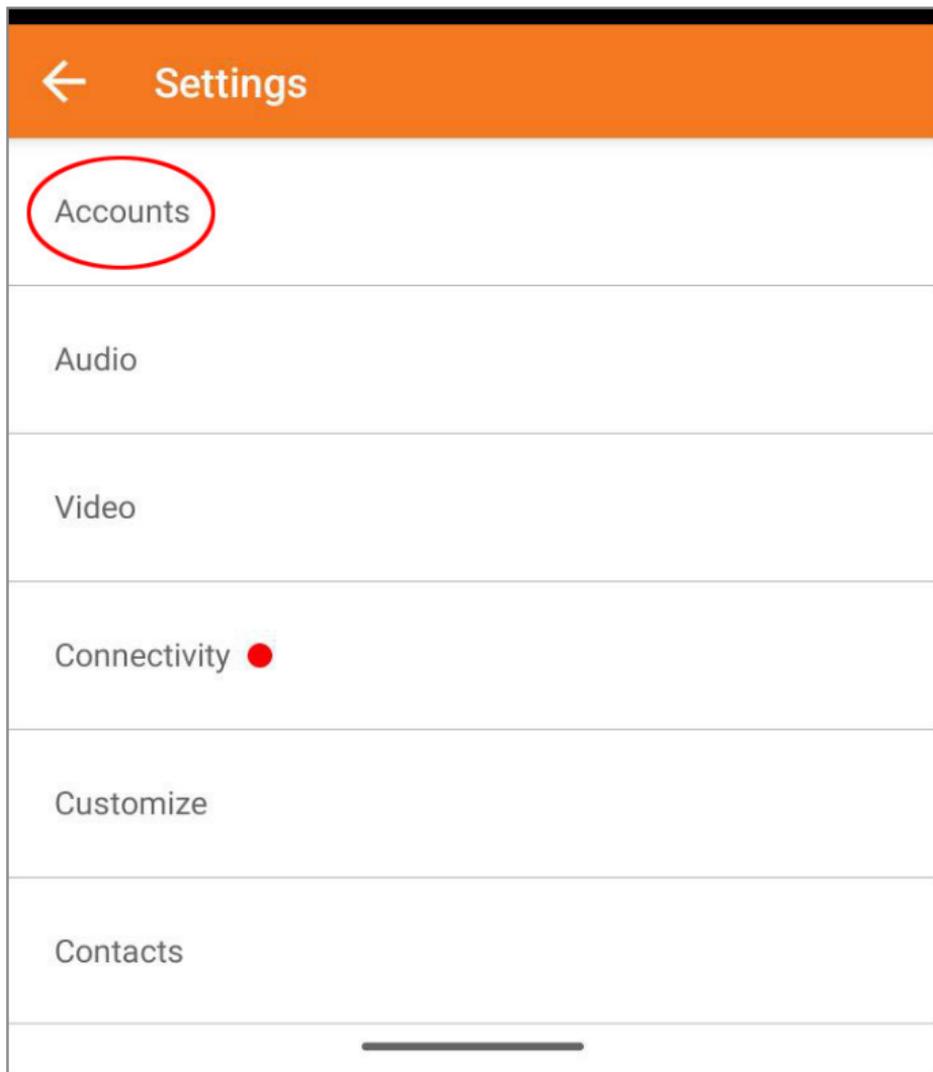
2-26. Tap the account that "Registration failed".

← **Accounts**

SIP   IAX

× **#######@sp.voiplus....**
Registration failed (Transport failure: no transports left to try (503))
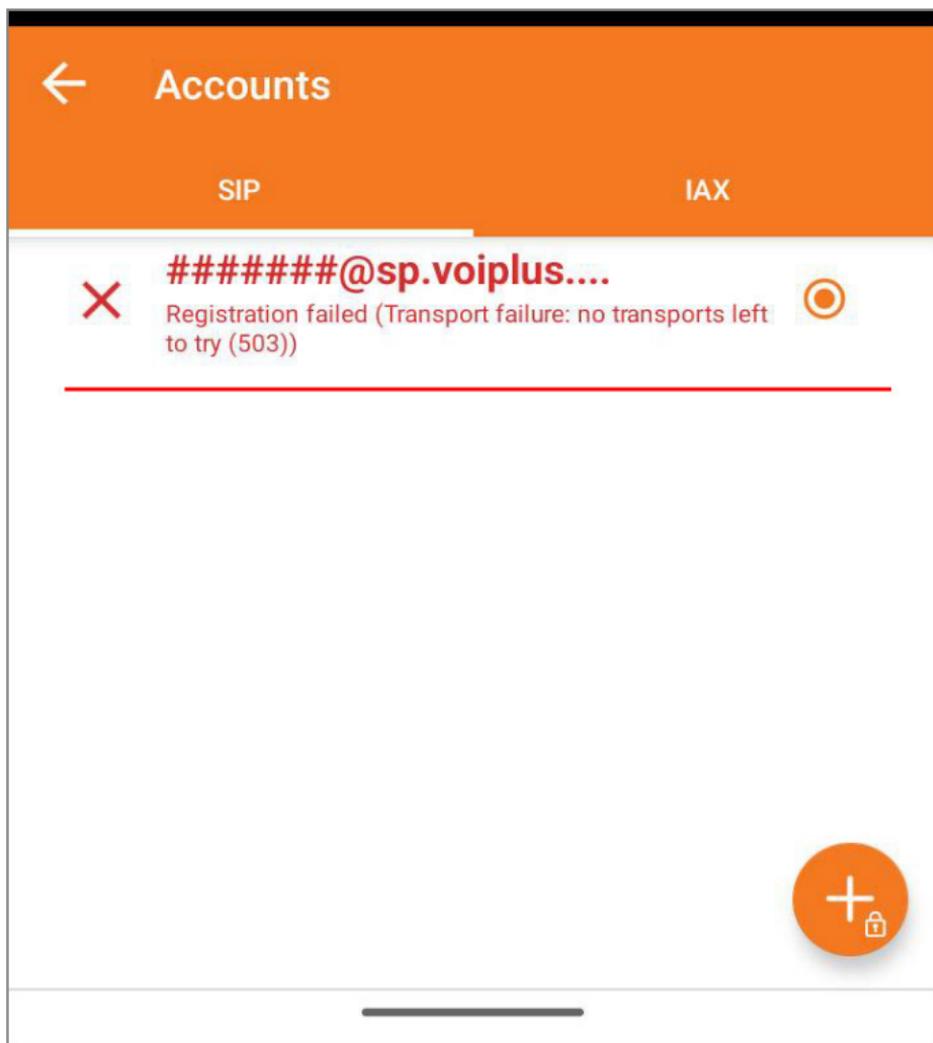
2-27. Please make sure that the "Username" and "Password" are correct and enter them correctly.

←	SIP Account

Account Name
#######@sp.voiplus.net

Authentication

Host
sp.voiplus.net

Username
#######

Password
****

Optional

Authentication User

Outbound Proxy

Please be careful not to input wrong information, because you will be blocked if you fail several times in a row.

2-28. When "**Account is ready**" is displayed, the process is complete.
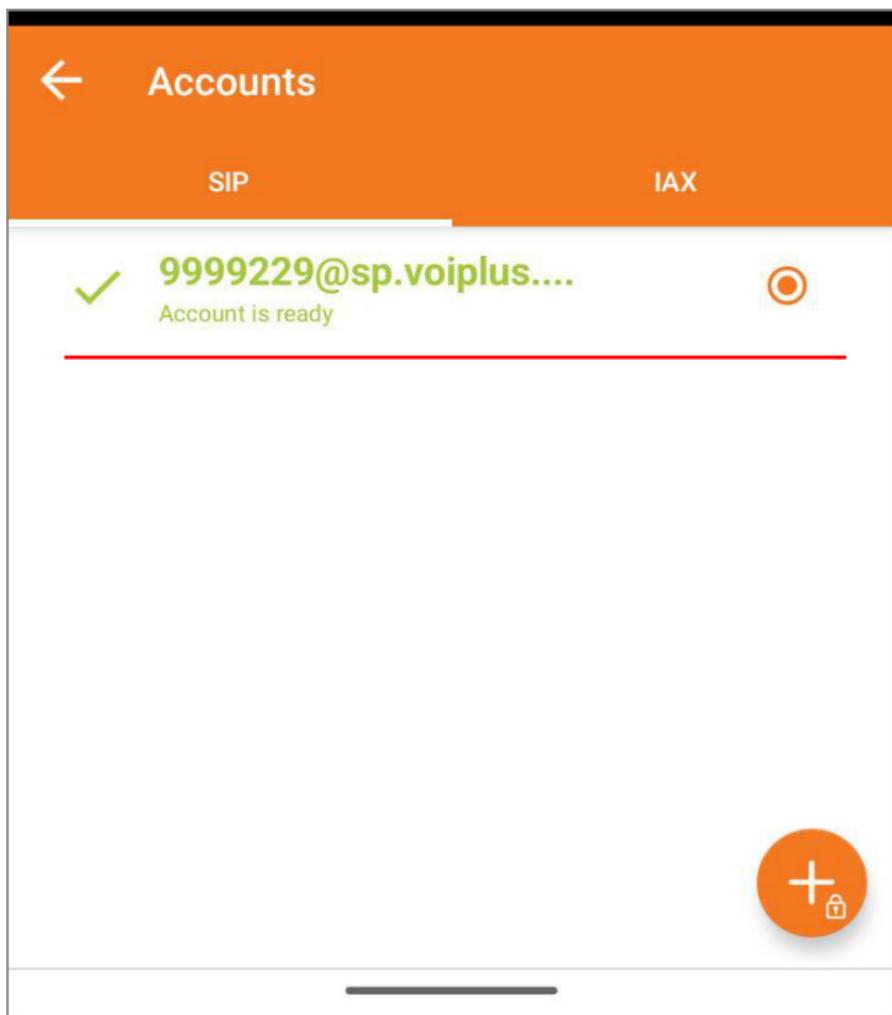
If registration fails even after entering the correct information, uninstall the application and try installing it again.

3. Information

For call to Japan, you can enter from the area code.

For international calls, dialed by **002**, **country code, area code excluding the first zero, local number.**

Depending on the version of the android, may be disconnected when you switch the network to WiFi and 4G.

In this case, if you log in as a member on the website and turn on **Registry Alert**, you will be notified by email at disconnection.

Thank you for using VoiP+.